Ameh Zion Abba

Phone: (M) +234 8034645001 Email: zion4real@hotmail.com

Flat 18 Road 69 Model City Gwarinpa Housing Estate Phase2 FCT Abuja, Nigeria.

I have over 4 years’ experience in Information communication technology, Base transceiver station and Microwave transmission and Business administrative management, and certification on C customer Service Relationship Management. I have also developed Interpersonal communications skills as a public health worker and an advocate of mental health conditions in Nigeria and Team facilitation over two years. Employs an unwavering work ethic with an insatiable desire to learn and develop professional skills. A presenter of mental health forum, for Mandate Health Empowerment Initiative at Africa Health Television for over 1 year.

* Astute, versatile and result oriented professional with 2 years of experience in the Info-Tech industry.
* Eager to contribute in a team-oriented environment having inner desire to blend in cohesive team and work for business, and humanitarian growth.
* Decisive leader in maintaining high quality standards to meet challenges of this fast paced, high turn-over industry; Adroit at working effectively with a wide range of people in highly demanding situations.
* Proven skills in enhancing overall administration. Well-versed in handling all activities involving Resource Planning, In-process Inspection, Team Building and Co-ordination with internal Departments.
* Ability to lead, motivate and provide effective guidance to a team of professional and support staff.

CORE COMPETENCIES

* Administration and ITIL Operations and Service
* RF & RAN Engineering & 3G Optimization
* Microwaves Transmission
* Business administration and Management
* Customer Service Relationship Management
* Public health administrator
* Mental health advocacy

CAREER CONTOUR

Computel Information Tech Ltd, (Nov 2009– Oct 2010)

No.64 Beirut Road Opposite Civic Centre,

Kano state, Nigeria

Computer Repair Technician /Network Administrator.

Key Deliverables:

* Managed LAN infrastructures for the firm.
* Configured and implement RIP, IGRP, OSPF
* Hardware Installation and Upgrades – Motherboards, Processors, RAM, Graphics cards, Sound cards, Modems (wireless a/b/g; dial-up, high-speed), Parallel cards, and Full System Builds..
* Software Installation and Upgrades – All applications of: Adobe, MS Office, MS Works, Utilities, Virus scanners (Norton, McAfee, Kapersky 5.0).
* Accountable for desktop, printers, ink, scanners procurement and deployment to clients.
* Provided support to Help Desk for complex/major network problems.
* Work with and setup of Windows 2000 Active Directory, DHCP.
* Designed Active Directory forest and domain structure.
* Configure and implement Group Policy Objects in AD.
* Hardware Purchasing and resale.
* LAN\WAN network support of TCP/IP based devices.
* Resolve day-to-day technical issues involving email, network issues, applications, hardware & peripherals.

School Of Telecoms Leadership October 2011 – December 2012

Hyderabad, India

Business Development Manager

Key Deliverables:

* Develop and conduct extensive market research.
* Network with other telecoms and training companies.
* Develop situation Analysis and communicate to SOTL directors.
* Handled multiple tasks to meet project deadlines.
* Deliver routine check on ICT and Telecoms activities of the company.
* Validate existing infrastructure and recommend new network designs.

McAmzee Ltd

Gwarinpa, Abuja

production/operation manager

Key Deliverables:

Forecasting the requirements of the production in order to achieve the production target.

Making most efficient utilization of the available sources for production and operations in both the ICT and branding sections.

Reducing the quality cost with the help of analysis of non conformance on periodic basis and also by following suitable actions (both corrective and preventive).

Building team spirit among the workmen and also motivating by means of personal involvement. This task of motivation can also be achieved by designing and implementing suitable financial incentive schemes.

Improving the productivity level of the workers on continuous basis by workmen’s training and by bringing into use the standards of the performance derived from work measurement studies

Minimizing ‘throughput time’ and ‘work in process inventory’. This is achieved by systematic production planning and also by very efficient execution of the plans

**The Mandate Health Empowerment Initiative**

18, 69Road Gwarinpa, Abuja.

**National Coordinator**

Key Deliverables:

Mental health media advocacy.

Promotion and early intervention of mental health disorders in Abuja communities,

Merge in existing mental health CSO coalition

Organizing outreaches and creating wellbeing psychiatric sections at internally displace people camps, Government hospital and Government Secondary /Primary schools.

Pursue collaboration with NPHCDA, NEMA, NYSC, NOA, HHSS, Ministry of Health, Ministry of Education and other related agency and stake holders.

**Nigerian Army Education**  October 6 1995 -- August 4 2001

Nigerian Military school, Zaria

Kaduna State, Nigeria

Key Deliverables:

Military trainings

Weapon handling

Tactics, Signals, Map Reading, Engineering,

WAEC curriculum and exams

**Ministry of Defense**  October 13 2001 – December 2002

81 DIV

Kofo Abyomi street

VI Lagos

19 Battalion; December to July 2011 (Voluntary Retirement)

Okititupa Ondo State, Nigeria

Infantry Solider

Administrative Clerical work

Field Negotiation with base community

Technical Expertise

* RF & RAN planning, implementation and Optimization
* Virtualization on VMware, Data replication and duplication, network storage management, enterprise messaging and unified communication, Data protection and enhancement.
* Virtual infrastructure management, data-center, desktop virtualization.
* Mental health Psychosocial support, Awareness and advocacy, outreaches coordination’s for schools and communities.

ACADEMIA

Nigerian Military School, Zaria Oct 6th 1995 – 4th Aug 2001

WAEC/ NECO

Nuhu Bamalli Polytechnic September 2003-September 2008

Zaira, Nigeria

Higher National Diploma in Computer Science

TTC Mobile Ltd March –April 2009

Ikeja-Lagos, Nigeria

BTS: software commissioning & operation

PDH: Installation, Commissioning & Operation

Enterprise Routing & Switching

Zoom Technologies May 2011- June 2011

Hyderabad, Andrah Pradesh, India

Certificate in Microsoft Server 2003/2008

* Network Administration
* System Administration

Certificate in Linux Administration

Certificate in Windows Messaging Server 2003

Certificate in CCNA

Netemtric Solutions June 2011-August 2011

Hyderabad, Andrah Pradesh, India

CISCO Certified Network Associate Voice

CISCO Certified Network Professional Voice

ZTE University August 2011-September 2011

Bangalore, India

RF & RAN Engineering

School of Technology Leadership ( SOTL) August 2011-October 2011

Hyderabad, Andrah Pradesh, India

Expert Telecom Engineering (ETE)

Qlogy Management services Pvt. Ltd October 2011

Hyderabad, Andrah Pradesh, India

ITIL V3 Foundation

IIPS June 2011

Professional Certificate in Security Operations

Dexter &

Abuja

CSRM (Customer Service and Relationship Management October 2014

HYBRID Solutions April 2016

Jabi FCT Abuja

Chartered Institute of Environmental Health (CIEH)

CERITIFICATIONS

CISCO Certified Network Associate Voice (CSC012010726 2011)

CISCO Certified Network Associate (2011)

CISCO Certified Network Professional Voice (In View)

CISCO Internetwork Expert Voice (In View)

ZTE University, Certificate in RF &RAN Engineering 2011

ITIL V3 Foundation (2011)

CSRM (Customer Service and Relationship Management In view)

Chartered Institute of Environmental Health (CIEH in View)

PERSONAL DATA

**Special Qualities**

Highly self-motivated, proactive, resilient and goal oriented with good organizational skills and the ability to work under pressure with less supervision. A Great team player with the ability to motivate and work with others to achieve a common goal.

Extracurricular Activities

Talking, Playing Basket Ball, Singing & Meditating, and Surfing the Internet

Linguistic Proficiency English, Idoma, Igala, Hausa.

Date of Birth 13th August, 1982

Sex Male

Civil Status Married

**References:**

Mr. Warkani A Haruna

Principal Program Officer, Documentation

ECOWAS COMMISION

101 Yakubu Gowon Crescent,

Asokoro, Abuja Nigeria.

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